



Privacy Policy

This privacy policy governs the manner in which “**Ashok Grover Consulting**” collects, uses, maintains, discloses and protects any information that you give us when you use this website. This privacy policy applies to the Site and all products and services offered by Ashok Grover Consulting.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website; you can be assured that it will only be used in accordance with this privacy statement.

We have the discretion to update this privacy policy at any time by updating this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

What information do we collect?

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, place an order, subscribe to the eZine, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for Name and job title, contact information (including email address, mailing address, phone number), demographic information (such as postcode, preferences and interests), other information relevant to customer service, surveys and/or offers and the information that you provide through your coaching notes if a client.

Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities.

Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

What we do with the information we gather?

We may collect and use Users personal information for the following purposes:

- To improve customer service - Information you provide helps us respond to your customer service requests and support needs more efficiently.
- To personalize user experience - We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.

- To improve our Site - We may use feedback you provide to improve our products and services.
- To process transactions - We may use the information Users provide about themselves when placing an order only to provide service to that order. We do not share this information with outside parties except to the extent necessary to provide the service.
- To run a promotion, contest, survey or other Site feature - To send Users information they agreed to receive about topics we think will be of interest to them.
- To send periodic emails - We may use the email address to send User information and updates pertaining to their order. It may also be used to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

How do we protect your information?

We are committed to ensuring that your information is secure. We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

With the use of a secure server, all supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway providers database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential.

How do we use cookies?

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to understand and save your preferences for future visits and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We only use this information for statistical analysis purposes and then the data is removed from the system. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to enable you to visit other websites we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. We advise you to exercise caution and look at the privacy statement applicable to the website in question. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Controlling your personal information

We do not sell, distribute, lease or otherwise transfer to outside parties Users personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us. We will promptly correct any information found to be incorrect.

Your Consent

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting Us

If there are any questions regarding this privacy policy the practices of this site, or your dealings with this site, please contact us at:

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